



## Hospitality Team

**Team Description** - Are you passionate about creating a welcoming and enjoyable atmosphere for all our guests and teams? Join our hospitality Team and be a key player in making our guests' feel at home whilst at festival. We need someone with a friendly smile and warm hospitality. Join us to help make our guests and teams feel welcomed throughout the week.

### Expectations

Strong hospitality/people skills.

### Roles & Responsibilities

- Meet and greet for guests and speakers: Show round the site, introduce to key members of staff, arrange wristbands and access passes, organise catering (either take out meals to the speakers lounge, or show where dining room is), show to speaking venue and introduce to tech guys.
- Looking after the team and speakers lounge: topping up teas and coffees, filling the urns, making fresh coffee, emptying the bins, topping up the speakers lounge snack, general tidying of both lounges.

In addition to your specific roles all team members are asked to take responsibility for the wellbeing and safety of young people and follow emergency protocols as needed.

**Hours** – All teams work on a shift pattern, you will either work a morning, afternoon or evening shift, no more than 8 hours a day.

**Minimum Age: 16**

**DBS Required: Yes**

**Reference:** Every volunteer is required to have had a reference by someone who has had leadership responsibility for them for at least a year. This ideally needs to be a church leader, youth worker but also can be a work manager or teacher.

Scan QR code to sign up.

